

PRINTING REPORT RESULTS OF GENE DECODING SERVICE

1. Objectives

- Customer used Genetica's Gene Decoding services and wishes to use the Printing Report Results of Gene Decoding Service ("Customer");
- Gene Friend Vietnam Company Limited ("Genetica");
- Partner designated by Genetica for report printing ("Designated Partner").

2. Implementation method

- After receiving the results of gene decoding via Genetica's Mobile App or email, the Customer who needs to print a paper report will contact Genetica for instructions on registering to use this service.
- Genetica is responsible for guiding the registration and providing the Request to use the Printing Report Results of Gene Decoding Service.

3. Implementation process

- Step 1: Upon receiving the Customer's Confirmation of the Printing Report Results of Gene Decoding Service, the department receiving information from the Customer will send the customer code to the specialized department for data extraction.
- Step 2: The data extraction will be sent to the Designated Partner to print the report according to Genetica's standards. Then, the specialized department will receive the report in paper from the Designated Partner and carry out the packing and sealing of the report.
- Step 3: Sealed report will be couriered to Customer's registered address.

**Genetica undertakes that the whole implementation process described above ensures compliance with Genetica's security standards that are available and listed on the website <https://genetica.asia/> and Genetica's Mobile App.*

4. Performance results

- The Customer's gene decoding result report is presented in paper (A4 size, color printing and bound) and sealed when couriered to the Customer's registered address.

5. Implementation period

- Within 02 (two) weeks from the date Genetica receives the Customer's Request Form for using the Printing Report Results of Gene Decoding Service with valid confirmation from the Customer.

6. Service Fee

- Service fee for Printing Report Results of Gene Decoding is **VND 1,000,000** (In words: One million Vietnam dong) / 01 report / 01 language.
- The above fee is inclusive of Value Added Tax.

7. Form

- Request Form to Use the Printing Report Results of Gene Decoding Service.



GENE FRIEND VIETNAM CO., LTD

2nd Floor, No. 40 Pham Ngoc Thach, Vo Thi Sau Ward, District
3, Ho Chi Minh City, Vietnam

www.genetica.asia | info@genetica.asia

**REQUEST FOR USING THE PRINTING REPORT RESULTS
OF GENE DECODING SERVICE**

Customer's full name:

ID /Passport number:

Issued date:

Issued by:

Permanent address:

Genetica® ID:

**If the Customer is under 21 years old, the Legal Guardian please fill out the information sheet below and sign at the bottom of the page.*

Guardian's full name:

ID/Passport number:

Issued date:

Issued by:

Permanent address:

Relationship: Father Mother Other:.....

Address to receive reports:

Phone number of report recipient:

Request to use the service: ***Printing Report Results of Gene Decoding***

- Service fee: **1,000,000 VND** (In words: One million dong) /01 report/ 01 language.

By signing to this document, I have read and have been fully explained/instructed in terms of the conditions relating to the Printing Report Results of Gene Decoding Service.

I accept to use the Printing Report Results of Gene Decoding Service provided by Genetica and consent to the disclosure of the personal information shown on my genomics report to Genetica and Genetica's Designated Partners for only report printing purposes.

...../.../.....

Requester
and/or Legal Guardian, if under 21 years old